

Figure I-1
STEPS IN SOLVING A PROBLEM

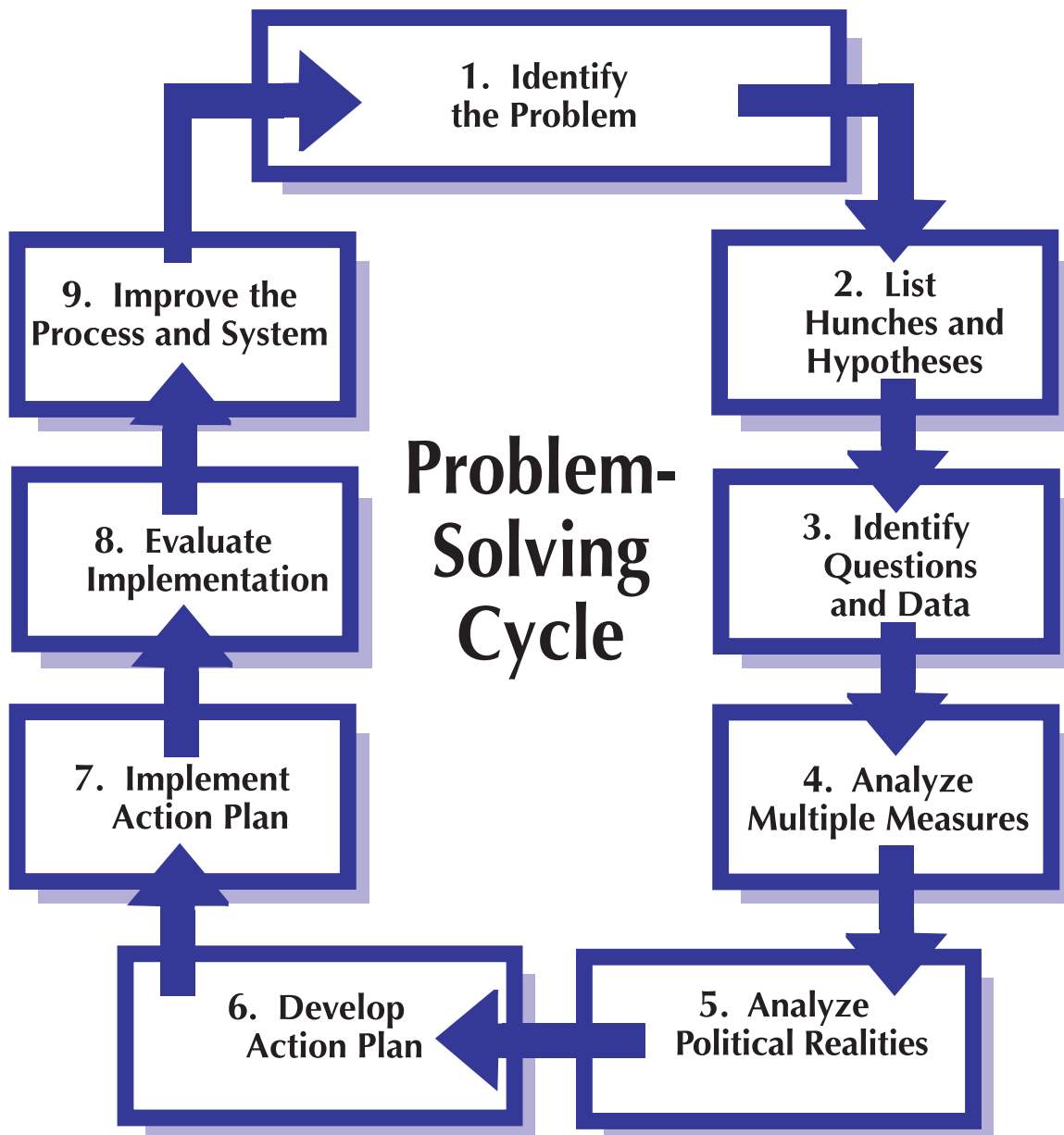


Figure I-2
HUNCHES AND HYPOTHESES

Identify the problem.	
List hunches and hypotheses about why the problem exists.	
1.	
2.	
3.	
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20.	

Figure I-3
QUESTIONS AND DATA NEEDED

What questions do you need to answer to know more about the problem, and what data do you need to gather?

[illegible]